



WARRANTY INFORMATION

Every LIFT Safety product is covered by a one-year (from date of purchase) warranty on manufacturing defects when purchased new from an authorized LIFT Safety Dealer. eBay sellers and other sellers may not be considered authorized LIFT Safety dealer sellers. Warranties cover original manufacturing defects in material and/or workmanship, not normal wear and tear. All products covered by this LIFT Safety warranty program will be repaired or replaced. LIFT Safety headquarters will determine whether a product can be repaired or must be replaced. Products will be replaced with like or similar product size and model as those originally purchased. Can upgrade at additional cost. No downgrades or refunds. Customer must obtain a warranty return authorization number and must include it on the warranty return form when returning the product to LIFT Safety. The proof of purchase must be included with the return. All warranty returns must be sent to LIFT Safety Headquarters (California), postage prepaid. All product shipped to LIFT Safety Central (Wisconsin) will be refused and returned to sender. LIFT Safety will pay for regular ground rates costs for products repaired or replaced under warranty within the first year, when proof of purchase is provided. Customer is responsible for any express shipping charges above regular ground. When a product is in a backorder status, warranty replacements will be given priority when new product is received. Dealers should advise their customers to direct all warranty questions or problems directly to LIFT Safety Headquarters. The decision for all warranty issues must come from LIFT Safety Headquarters directly.