



WARRANTY

U.S. Tape stands behind their high-quality products and one way we do this is through our warranty program.

WARRANTY INFORMATION

U.S. Tape warrants to the purchaser that should this product or any part thereof, under normal use and conditions, be proven defective in material or workmanship within the first twelve (12) month period from the date of shipment, such defect(s) will be repaired, replaced, or credited at the company's option, without charge for parts or labor directly related to the defect(s)

PRODUCT SPECIFIC WARRANTY



Kapro Lasers have a 3 Year Limited Warranty Program, with the exception of the 862G that has a 2 Year Limited Warranty. All Kapro Levels have a limited lifetime warranty on the vials.



DuraWheel Measuring Wheels have a limited lifetime warranty on the measuring counters.

PROCEDURE FOR HANDLING RETURNS OR REPLACEMENTS

All U.S. Tape products are inspected before shipment and are believed to be free from defect(s) in material and workmanship. We are anxious to make a fair and equitable adjustment on any tape rule proven defective; however, we cannot be responsible for tape rules that have had long excessive wear or damage resulting from accident, misuse, and abuse.

A tool showing defect(s) in material and workmanship in accordance with the standards above should be returned for credit, repair, or replacement. Prior return authorization must be obtained through customer service by calling [800-472-8273](tel:800-472-8273) or emailing warranty@ustape.com.